29-30 September 2015

Mandarin Oriental, Kuala Lumpur, Malaysia

Theme: "Prioritising the Role of Retakaful in the Takaful Value Chain"



Organised by:



Lead Sponsor:



Sponsor:

ReMark











Media Partners:





www.asiainsurancereview.com/airtakrend









29-30 September 2015 • Mandarin Oriental, Kuala Lumpur, Malaysia

ith abundant retakaful capacity now, whether dedicated or through windows, it is time to prioritise the dynamic and strategic value that retakaful can bring to the takaful industry. The Rendezvous will take stock of progress made in the takaful industry and will provide a much-needed forum for discussion and decisions, using innovative retakaful solutions to take the industry to the next step of excellence.

The Rendezvous will have two full days of presentations on the strength and future of the takaful industry, with a balanced mix of technical presentations and interactive panel discussions that cover a wide range of topics, from strategic forays into big-ticket corporate commercial risks to exploring global opportunities in takaful. There will also be ample opportunities for business networking and bilateral business meetings.

#### **Who Should Attend**

- CEOs and Senior Management of Takaful and Retakaful Companies
- Insurance and Reinsurance Brokers
- Management Consultants and Service Providers
- Risk Managers
- Shariah Scholars and Academics
- Researchers
- Other Insurance Professionals with interest in the takaful segment

## **Key Speakers include:**



**Ahmad Rizlan Azman** Chairman, Malaysian Takaful Association



**Dr Eddy Chong**Director of Accreditation,
Finance Accreditation
Agency (FAA), Malaysia



Mohd Tarmidzi Ahmad Nordin Independent Non-executive Board member of BIMB Holdings Bhd, Malaysia, and Chairman of the Board of Pak Kuwait Takaful Company Ltd, Pakistan



Managing Director, ReMark Asia & CMO, ReMark International



Farzana Ismail
Partner & Consulting Actuary, Actuarial
Partners Consulting Sdn Bhd



Charlene Lee Senior Consultant, Risk Consulting & Software, Towers Watson Malaysia



**Brandon Bruce Sta Maria**Partner, Financial Services, Assurance, EY, Malaysia



Adrian Flowers CEO, SABB Takaful Company, Saudi Arabia



Abdulrahman Al Khateeb Head of Claims, SABB Takaful Company, Saudi Arabia



Mahomed Akoob CEO, Hannover ReTakaful B.S.C (c), Bahrain



Camille Paldi CEO, FAAIF Limited, UAE



**Muktisjah Ramli** Director, Takaful Outsource Ltd, The Netherlands



John Bell Head, Alternative Channels, ACR ReTakaful Bhd, Malaysia



**Nizam Yahya** Vice President, Client Manager, Asia, Swiss Re Retakaful, Malaysia



**Ismail Mahbob** Technical Consultant, Global Takaful Group



Marcel Omar Papp Head of Retakaful, Swiss Re Retakaful, Malaysia



**Dr Younes Soualhi** Chairman of the Shariah Board, Munich Re Retakaful and HSBC Amanah, Malaysia



**Dr Mohamed Rafick Khan Abdul Rahman** CEO, Munich Re Retakaful, Malaysia



Tati Febriyanti Purnomo Secretary General, Asosiasi Asuransi Syariah Indonesia (AASI)



Muhammad Ali Jinnah Ahmad Head of Takaful Unit, International Shari'ah Research Academy for Islamic Finance (ISRA)



Azman Ismail President, IIFIN Consulting Sdn Bhd, Malaysia

29-30 September 2015 • Mandarin Oriental, Kuala Lumpur, Malaysia

# **PROGRAMME**

Day One: Tuesday, 29 September 2015		Day Two: Wednesday, 30 September 2015	
8.00 am Registration & Coffee		Chairman of Conference for Day Two Mohd Tarmidzi Ahmad Nordin	
8.50 am	Welcome Address by Chairman of Conference for Day One Ridwan Abbas, Deputy Editor (Southeast Asia), Asia Insurance Review	Independent Non-Executive Board Member of BIMB Holdings Bhd, Malaysia, and Chairman of the Board of Pak Kuwait Takaful Company Ltd, Pakistan	
9.00 am	Keynote Address Wan Mohd Nazri Wan Osman, Director, Islamic Banking & Takaful Department, Bank Negara Malaysia	9.00 am	Takaful's Move Towards Big Corporate Accounts and its Impact on Retakaful Marcel Omar Papp, Head of Retakaful, Swiss Re Retakaful, Malaysia
9.20 am	Industry Keynote Firas El Azem, Chairman, Global Takaful Group & General Manager, Takaful Re Ltd, UAE	9.25 am	Recent Developments in Takaful Shariah Standards and Regulations Dr Younes Soualhi, Chairman, Shariah Board, Munich Re Retakaful and HSBC Amanah, Malaysia
9.40 am	Industry Address Ahmad Rizlan Azman, Chairman, Malaysian Takaful Association & CEO, Etiqa Takaful Berhad	9.50 am	Special Shariah Address on Limits of Darurah Muhammad Ali Jinnah Ahmad, Head of Takaful Unit, International Shari'ah Research Academy for Islamic Finance (ISRA)
10.00 am	Special Address: Knowing Your Customers – Easy to Say but Difficult To Do Na Jia, Managing Director, ReMark Asia & CMO, ReMark International	10.15 am	Treatment of Qard in Takaful Camille Paldi, CEO, FAAIF Limited, UAE
10.30 am	Q&A and Token Presentation to Sponsors & Day One Speakers followed by Tea Break	10.40 am	Q&A and Token Presentation to Day Two Speakers followed by Tea Break
11.00 am	Reimagining Customer Relationships: Key Findings from the EY Global Consumer Insurance Survey 2014 Malaysia Addendum Shaun Warren, Executive Director, EY	11.00 am	Move to Risk-Based Capital and Onward to ICAAP Charlene Lee, Senior Consultant, Risk Consulting & Software, Towers Watson Malaysia
11.30 am	Assessing the State of Health of the Market: Coping with the Challenges of the Day Mahomed Akoob, CEO, Hannover ReTakaful B.S.C (c), Bahrain	11.25 am	Back to Basics – Why the Current Takaful Model is Broken Farzana Ismail, Partner & Consulting Actuary, Actuarial Partners Consulting Sdn Bhd
12.00 pm		11.50 am	Being a Winner with Claims Management as a Priority Service Abdulrahman Al Khateeb, Head of Claims, SABB Takaful Company, Saudi Arabia
12.30pm	Family: Role of Retakaful -Beyond Capacity and Pricing Nizam Yahya, Vice President, Client Manager, Asia, Swiss Re Retakaful, Malaysia	12.15 pm	Distribution Dynamics in Takaful Muktisjah Ramli, Director, Takaful Outsource Ltd, The Netherlands
1.00 pm	Q&A followed by Lunch hosted by ReMark	12.40 pm	Q&A followed by Lunch
2.30 pm	Future of Takaful in Indonesia Tati Febriyanti Purnomo, Secretary General,	2.00 pm	Panel: Cost-Benefit Analysis of Reinsurance and Retakaful
3.00 pm	Asosiasi Ásuransi Syariah Indonesia (AASI)		This Panel will look at the key issues that draw
3.00 pm	This Panel will look at SWOT analyses and strategic strengths of the various markets in the two established regions to understand the success factors and future drivers and demand for takaful.  Moderator:  Brandon Bruce Sta Maria, Partner, Financial Services, Assurance, EY, Malaysia  Panellists: Dr Eddy Chong, Director of Accreditation, Finance Accreditation Agency (FAA), Malaysia Farzana Ismail, Partner & Consulting Actuary, Actuarial Partners Consulting Sdn Bhd Adrian Flowers, CEO, SABB Takaful Company,		from perspective of price, convenience, philosophy and relationships. Moderator:  Ismail Mahbob, Technical Consultant, Global Takaful Group
			Panellists:  • Mahomed Akoob, CEO, Hannover ReTakaful B.S.C (c), Bahrain  • Marcel Omar Papp, Head of Retakaful, Swiss Re Retakaful, Malaysia  • Dr Mohamed Rafick Khan Abdul Rahman, CEO, Munich Re Retakaful, Malaysia  • Azman Ismail, President, IIFIN Consulting Sdn Bhd, Malaysia
	• Camille Paldi, CEÖ, FAAIF Limited, UAE	5.00 pm	End of The Takaful Rendezvous 2015
-	Future of Takaful in Indonesia Tati Febriyanti Purnomo, Secretary General, Asosiasi Asuransi Syariah Indonesia (AASI)  Panel: Future Directions in Takaful – South East Asia vs Middle East Markets This Panel will look at SWOT analyses and strategic strengths of the various markets in the two established regions to understand the success factors and future drivers and demand for takaful.  Moderator:  Brandon Bruce Sta Maria, Partner, Financial Services, Assurance, EY, Malaysia  Panellists:  Dr Eddy Chong, Director of Accreditation, Finance Accreditation Agency (FAA), Malaysia Farzana Ismail, Partner & Consulting Actuary, Actuarial Partners Consulting Sdn Bhd Adrian Flowers, CEO, SABB Takaful Company, Saudi Arabia Prasanna Seshachellam, CEO, THEJAS Consulting LLC	2.00 pm	Panel: Cost-Benefit Analysis of Reinsurance and Retakaful  This Panel will look at the key issues that draw takaful operators to look at traditional reinsurance from perspective of price, convenience, philosophy and relationships.  Moderator:  Ismail Mahbob, Technical Consultant, Global Takaful Group  Panellists:  Mahomed Akoob, CEO, Hannover ReTakaful B.S.C (c), Bahrain  Marcel Omar Papp, Head of Retakaful, Swiss Re Retakaful, Malaysia  Dr Mohamed Rafick Khan Abdul Rahman, CEO, Munich Re Retakaful, Malaysia  Azman Ismail, President, IIFIN Consulting Sdn Bhd, Malaysia  Bilateral Networking Session for Pre-Arranged Meetings

3.40 pm Bilateral Networking Session for Pre-Arranged Meetings

5.00 pm End of Day One

29-30 September 2015 • Mandarin Oriental, Kuala Lumpur, Malaysia

## Email: weeling@asiainsurancereview.com

#### **Conference Registration** Registered by To: Ms Wee Ling, Asia Insurance Review 69 Amoy Street, Singapore 069 888 • Tel: (65) 6224 5583 DID: +65 6372 3167 • Fax: +65 6224 1091 • www.asiainsurancereview.com Co. Regn no.: 199 003 818 H • GST Regn no.: M2-009 466 93 PERSONAL PARTICULARS Name: Mr/Mrs/Ms/Dr/Prof First Name: Last Name/ \_\_\_\_\_ Surname:\_\_\_ Nationality \_\_\_\_\_ Passport No \_\_\_\_ Job Title Company Address \_\_\_\_\_\_ Country \_\_\_\_\_ Cellular: ( ) \_\_\_\_\_\_ Fax: ( REGISTRATION Early Bird (valid till 1 Sep 2015) Normal Registration Subscribers ☐ US\$1.280 Subscribers □ US\$1.780 Non-Subscribers ☐ US\$1,580\* Non-Subscribers ☐ US\$1,980\* (\*Free One Year Subscription to Print Edition of Asia Insurance Review & AIR e-Daily) Full registration fees MUST be paid before the valid dates for admittance at conference. Only registrations FULLY PAID FOR by the early-bird deadline will be eligible for the discount. I came to know about this conference through: ☐ AIR/MEIR magazine ☐ AIR/MEIR Website ☐ Brochure ☐ Email ☐ Referral by (Association/Sponsor/Speaker/Exhibitor/Business Contact) **Group registration:** Special Offer for Year 2015 Register three delegates from the same company, and send the fourth delegate to attend the conference free of charge! (Valid only for delegates from the same company in the same country) Registration fee includes participation at Conference plus tea breaks and lunches. All meals are prepared without pork, lard and beef. **Special Dietary Requirements** ☐ I would like to have vegetarian meals during the Conference. Closing date for registration: 22 September 2015 For cancellation in writing made before 1 Sep 2015, 50% of the conference fee will be refunded. No refunds will be made for cancellations after 1 Sep 2015. However, substitution or replacement of delegates will be allowed. **PAYMENT** I undertake to indemnify the organisers for all bank charges ☐ I enclose a cheque / bankdraft in US Dollars made payable to "ASIA INSURANCE REVIEW" Telegraphic / Wire Transfer to the following account: DBS Bank, Marina Financial Centre, 12 Marina Boulevard, #03-00 MBFC Tower 3, Singapore 018982 Branch: Marina Financial Centre Branch Account Name: Ins Communications Pte Ltd US dollars: Ac No 0001 004838 01 9 022 Swift Code: DBS SSGSG Please debit the sum of US Dollars US\$ \_\_\_ Conference Registration fee from my □ VISA □ American Express ☐ Mastercard Card Holder's Name:\_\_\_\_ Card No.: \_ Expiry Date: \_\_\_\_\_ (mm-yy) Total Amount: US\$ \_\_

Signature: \_\_

#### Email: CaroleH@mohg.com / ShobanaM@mohg.com

#### **Hotel Reservation**

Attn: Ms Carole Heiw / Ms Shobana Mahendra Email: CaroleH@mohg.com / ShobanaM@mohg.com

### Mandarin Oriental Kuala Lumpur,

Kuala Lumpur City Centre 50088 Kuala Lumpur, Malaysia Tel: + 60 (3) 2179 8633 / 8619 • Fax: +60 (3) 2179 8699 www.mandarinoriental.com

# PLEASE FILL IN GUEST PARTICULARS ON REGISTRATION FORM

ARRIVAL DATE Check in date:				
Flight: ETA:				
DEPARTURE DATE Check out date:				
Flight: ETD:				
ROOM TYPE / ROOM RATE Deluxe City View Room				
☐ Single RM505++ per room per night				
☐ Double RM555++ per room per night				
☐ King ☐ Twin ☐ Smoking ☐ Non-smoking				
<ul> <li>All room rates are subject to 10% service charge and 6% Goods and Services Tax (GST)</li> </ul>				
<ul> <li>Room rates are inclusive of one (1) daily buffet breakfast for single occupancy or two (2) daily buffet breakfasts for double occupancy at Mosaic, Lobby Level</li> </ul>				
• Check-in time is 14.00 and Check-out time is at 12:00 noon.				
<ul> <li>Any "No-show" on the specified date of arrival will result in an equivalent 100% of the accommodation rate for each of the nights reserved.</li> </ul>				
<ul> <li>Cancellation with less than 72 hours notice, the hotel will impose a penalty equivalent to 1 night room deposit</li> </ul>				
<ul> <li>Rooms and rates are subject to availability so please make your booking early, before 1 Sep 2015.</li> </ul>				
LIMOUSINE ARRANGEMENT				
☐ Required ☐ Not required				
Mercedes E-Class: Seating capacity 3 – 4 Persons Kuala Lumpur International Airport (KLIA)				
☐ KLIA to Hotel: RM375.00nett per car per way				
☐ Hotel to KLIA: RM375.00nett per car per way				
<b>Toyota Alphard: Seating Capacity 4 – 5 Persons</b> Kuala Lumpur International Airport (KLIA)				
☐ KLIA to Hotel: RM470.00nett per car per way				
☐ Hotel to KLIA: RM470.00nett per car per way				
All pick-ups can be guaranteed upon credit card details received.				
Additional comments/ special requirements:				
RESERVATION GUARANTEE				
Credit Card				
□ Visa □ Mastercard □ Amex				
□ Diners □ JCB				
Credit Card Number:				
Expiry Date :monthyear				
Cardholder's name:				

Signature of Cardholder:

(Conference fee is zero-rated for GST)